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FOR IMMEDIATE RELEASE

Roark Capital Group Supports PSC Info Group's Acquisition of NCO Unit

Private equity firm supports portfolio company in its acquisition of North Shore Agency

ATLANTA, GA (October 29, 2009) – Roark Capital Group, an Atlanta-based private equity firm, announced today that its affiliate, PSC Info Group, has acquired the data processing, printing and mailing unit of North Shore Agency, Inc., based in Long Island, NY. PSC Info Group, headquartered in Valley Forge, PA, provides innovative, technology-enabled solutions and proven revenue management tools to streamline the collection of consumer payments. As part of the transaction, PSC has executed an exclusive, long-term document outsourcing and letter processing agreement with North Shore Agency's parent company, NCO Group, Inc. NCO will retain North Shore Agency's debt collection unit.

According to Joseph J. Greco, PSC Info Group's CEO, "The addition of the North Shore Agency business will enhance PSC Info Group's service offering to our valued customers and will increase our market share in healthcare, cable, telecommunications, media, publishing and financial services markets. Most importantly, the acquisition enhances PSC's technology platform that provides a full suite of transaction processing services including data management, paper and electronic document rendering and payment processing."

Michael J. Barrist, Chairman and Chief Executive Officer of NCO, stated, "This transaction allows NCO to focus on our core BPO competencies of accounts receivable management and customer relationship management. We have enjoyed a long-term relationship with PSC and are pleased that we are able to complete this transaction with this valued partner."

About Roark Capital Group

Roark Capital Group is an Atlanta-based private equity firm that specializes in business and consumer service companies with attractive growth prospects and revenues ranging from \$20 million to \$1.0 billion. Roark focuses on middle-market investment opportunities through family-owned business transfers, management/corporate buyouts, recapitalizations, going-private transactions, and corporate divestitures. Roark has acquired 15 franchise/multi-unit brands that collectively have more than 45,000 points of distribution, 2,600 franchisees, and \$4 billion in system-wide revenues across 50 states and 36 countries. Its current franchise portfolio includes such well known brands as Carvel, Cinnabon, Schlotzky's, Moe's Southwest Grill, Seattle's Best Coffee International, McAlister's Deli, Money Mailer, Fast Signs, Batteries Plus, Primrose Schools, and Pet Valu. Roark recently invested in Waste Pro, a leading provider of commercial and residential solid waste services. The firm has more than \$1.5 billion of equity capital under management. For more information, visit www.roarkcapital.com.

About PSC Info Group

Headquartered in Valley Forge, PA, with additional processing facilities in Reno, NV, PSC Info Group (www.pscinfogroup.com) is a leading technology-enabled outsourced services provider of data management, printing and mailing technology and online solutions for revenue cycle management. With more than 25 years of experience, PSC Info Group delivers effective, customized solutions for accounts receivable management, healthcare, cable, telecommunications, publishing, media, financial services, insurance and government sectors. PSC Info Group helps clients effectively manage their document and information needs by combining unsurpassed industry experience with the latest technology.